

## VEITS Group Gentran Services

Our goal is to provide Value-Enhancing Information Technology Solutions  
(VEITS)

VEITS Group offers a host of Gentran professional services to assist clients with their business requirements. We have extensive experience in helping companies successfully maximize their software investments. We are recognized throughout the industry for our intense focus on our clients' needs. From application consulting to report writing, VEITS Group works with you to identify your needs and then custom tailors our solutions to fit them perfectly.

### OUR GENTRAN SERVICES INCLUDE:

✓ **Technical Services**

VEITS Group technical services includes: Data Mapping, Software installation and configuration, Map conversion, and Software upgrades and conversions.

✓ **Systems Analysis**

Do you need help ensuring you are getting the most out of your system? VEITS Group can provide system audits, health checks, and performance tuning on your equipment.

✓ **Administration and Support**

VEITS Group administration and support services assist with the day to day operations of an EDI or integration system, including trading partner on-boarding and testing; managing, communicating, and fixing errors and exceptions; and serving as a liaison between your business and technical resources.

✓ **Training**

VEITS Group offers novice to advanced level training. Training can be on-site, off-site, or web-based. We offer customized training for your staff based on their roles in the organization. We can even train you using your own data to maximize learning. In cases that it may be more cost effective for your organization, we also offer a "train the trainer" approach.

