

# SyteLine / CloudSuite Industrial Consulting

## A Leader in Delivering Business Solutions & Professional Services

We are committed to understanding your SyteLine (CSI) ERP needs and delivering innovative SyteLine (CSI) ERP solutions. VEITS Group can help, whether you're looking to maximize your SyteLine (CSI) software through an implementation or upgrade, need assistance with creating and customizing reports, or simply need better and more responsive support for your SyteLine (CSI) ERP software.

- About VEITS Group
- SyteLine / CloudSuite Industrial Services
- MRP and APS
- System Audits



## SyteLine (CloudSuite Industrial) Consulting Services

### About VEITS Group Page

- WhyVEITS.....1

### SyteLine (CloudSuite Industrial) Services

- SyteLine (CloudSuite Industrial) Services .....2
  - » Project Management
  - » Application Consulting
  - » Implementation Services
  - » System Audits
  - » Upgrades
  - » Enhancements & Customizations
  - » Training
  - » Support
- MRP and Advanced Planning & Scheduling (APS).....3
- SystemAudits.....3



## VEITS Group's Commitment To You

Our team has over a decade of experience in helping companies across all industries successfully maximize their SyteLine investment. Our company has deep experience with all versions of SyteLine, possesses strategically located consultants, and offers unparalleled support to better serve you. We are recognized throughout the industry for our intense focus on our clients' needs. From Application Consulting to Technical Support; VEITS Group works with you to identify your needs and then custom tailor our solutions to fit them perfectly.

Building close relationships with our clients and our drive to provide long-term value is what enables us to boast about possessing an unparalleled track record of repeat clients. **We stand behind our SyteLine ERP project quotes and SyteLine assessments 100%** - so you know what to expect from day one on your project. Your trust and satisfaction are the cornerstones to our continued high success rate.

*"I am a results-oriented person; if something needs to be done, I expect them to do it. And after working with VEITS Group for several years, I can attest to the fact that they deliver results. VEITS Group's core competency, knowledge, and ability to identify and resolve issues quickly are what differentiate them."*

- VEITS Group Client



## Below are a few highlights of our SyteLine (CSI) expertise:

- Proficient in all versions of SyteLine along with several versions of Symix
- Executed over 5,000 successful projects
- Completed numerous upgrades and implementations to take clients to the latest version of SyteLine
- Consultants average 15+ years of SyteLine experience
- Wide range of industry expertise including manufacturing & financial backgrounds
- Deep MRP and Advanced Planning & Scheduling (APS) experience
- Majority of our consultants worked directly for Infor-SyteLine in the past
- Trained all of the Infor SyteLine developers during their conversion from Progress to SQL

# SYTELINE (CSI) SERVICES

# Services

## Project Management

After managing many successful projects, we have developed repeatable methodology to ensure you complete quality deliverable on time and within budget.

## Application Consulting

Although your challenges are unique to you - our consultants have years of experience dealing with similar challenges. We combine this experience with our commitment to your success by providing solutions that are tailored to your individual needs.

## Enhancements and Customization

Stop being confined to the limitations of your SyteLine system. VEITS Group can work with your team to develop customized solutions in SyteLine that better meet your business processes.

## System Audits

You've spent a significant amount of money, but now comes the hard question; are you getting the most out of your SyteLine ERP system? The VEITS SyteLine Audit Solution will help you utilize SyteLine even better by answering questions like:

- How can we take advantage of the modules we have already purchased?
- Should we stay on our current version of SyteLine or Upgrade?
- What are some typical SyteLine hurdles other companies face?

## Implementation Services

Our trademarked VEITS Implementation methodology coupled with our talented and knowledgeable consultants are proven to maximize your SyteLine investment.

## Upgrades

We have developed a repeatable upgrade methodology and have extensive experience in migrating from any previous SyteLine technology to the latest Infor SyteLine release.

## Training

VEITS Group offers novice to advanced level training on all SyteLine modules. Training can be on-site, off-site, or web-based. We offer customized training for your staff based on their roles in the organization. We can even train you using your own data to maximize learning. In cases that it may be more cost effective for your organization, we also offer a "train the trainer" approach.

## Support

Do you have a SyteLine question that needs urgent attention? Our team of Technical Support Consultants is ready to help solve your most urgent and difficult challenges.



The Proven VEITS Group 5 Diamond Methodologies

## STOP CARRYING TOO MUCH INVENTORY

SyteLine's (CSI's) **MRP and Advanced Planning & Scheduling (APS) Solutions** require more than a simple purchase. Maximizing your MRP/APS solutions is the difference between meeting customer demands or not. MRP/APS through SyteLine will allow you to meet On-Time-Delivery and Order Fulfillment benchmarks...when used effectively. If not utilized correctly, your company will still see critical issues arise, such as, material shortages and excess inventory. VEITS Group specializes in helping companies get the most out of their SyteLine solutions.

### With our help, SyteLine MRP/APS will enable you to:

- ✓ Improve On-Time-Delivery and Order Fulfillment
- ✓ Achieve a quick return on investment
- ✓ Decrease disruptions on the shop floor
- ✓ Reduce material shortages

## System Audits

### GET THE MOST OUT OF SYTELINE (CSI)

Ever find yourself wondering if your company is getting the most out of its SyteLine investment? Never know when to upgrade or what risks you may be overlooking? Our trademarked **VEITS SyteLine Audit Solution** has helped companies successfully maximize their SyteLine business system for decades. Our SyteLine Audit Solution helps companies identify how to utilize SyteLine to work more efficiently for their specific company needs. Stop worrying about the SyteLine hurdles other companies may be facing and start receiving the expected ROI on your SyteLine system now!

### SyteLine (CSI) Audit Deliverables

- SyteLine utilization scorecard
- SyteLine best practice standards
- Detailed list of knowledge gaps
- Checklist of decision making criteria for evaluating future SyteLine investments
- Detailed lists of user recommended improvements
- Overall SyteLine performance summary and recommendations

*"When I first started working here in 2001, we had some major issues with our ERP Product, SyteLine. EDI was a mess and we, as a company, were not using the software to its full potential. VEITS group came in and not only solved the problems we were facing but restructured our EDI Database tables to run more efficiently."*

- VEITS Group Client



## **VEITS Group, LLC**

### **Address**

7610 Olentangy River Road  
Suite 200  
Columbus, Ohio 43235  
USA

### **Contact**

Tel: (614) 467-5414  
Sales: [sales@veitsgroup.com](mailto:sales@veitsgroup.com)  
Customer Support: [support@veitsgroup.com](mailto:support@veitsgroup.com)  
General Inquiries: [info@veitsgroup.com](mailto:info@veitsgroup.com)

[www.veitsgroup.com](http://www.veitsgroup.com)